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TRANSMITTAL FORM

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Total Number of Pages in This Submission

9

Application Number

09/694,714

Filing Date

October 23, 2000

First Named Inventor

C. Philip Vassar

Art Unit

2154

Examiner Name

Vu, Viet Duy

Attorney Docket Number

176/22

ENCLOSURES (Check all that apply)

<input type="checkbox"/> Fee Transmittal Form	<input checked="" type="checkbox"/> Drawing(s)	<input type="checkbox"/> After Allowance Communication to TC
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<input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm Name	Kaplan & Gilman, LLP (Customer No. 27538)		
Signature			
Printed name	Jeffrey Kaplan		
Date	June 16, 2005	Reg. No.	34,356

CERTIFICATE OF TRANSMISSION/MAILING

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This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : **C. Philip Vassar**

Application No. : **09/694,714**

Filed : **October 23, 2000**

Title : **METHOD AND APPARATUS FOR A
DISTRIBUTED CALL SERVICING
COMMUNITY**

Examiner : **Vu, Viet Duy**

Group Art Unit : **2154**

Date Allowed : **May 10, 2005**

Confirmation No. : **3232**

SUBMISSION OF FORMAL DRAWINGS

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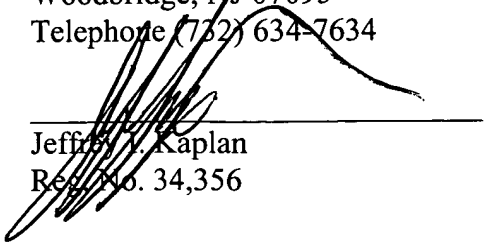
S I R:

Applicant encloses herewith seven (7) sheets of formal drawings depicting Figs. 1A-6 as required by the Notice of Allowability. The Art Unit No., Application No. and number of drawing sheets have been indicated on the back of the drawings in accordance with 37 C.F.R. §1.84(1).

Respectfully submitted,

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